

Joanne L. Massony
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BUSINESS EXPERIENCE

Nov. 2011 - present Veolia Water North America Operating Services, LLC
Kenner, Louisiana
Wastewater Director

Responsibilities include all environmental reporting, interaction with the City of Kenner administration, council, consulting engineers, and contract attorneys, in addition to, regulatory agencies and the public.

2004 - Nov. 2011 Veolia Water North America Operating Services, LLC
Kenner, Louisiana
Project Manager

Supervisor of 33 employees. Responsibilities include overseeing the operation, maintenance, and management of the City of Kenner's wastewater treatment plant, collection system, and industrial pretreatment program. Other duties include interaction with the City of Kenner administration, council, consulting engineers, and contract attorneys, in addition to, regulatory agencies and the public.

2002 - 2004 United States Filter Corporation Operating Services, Inc.
Kenner, Louisiana
Project Safety Coordinator

Responsibilities included training Project employees on safety topics, safety record maintenance, employee wastewater recertification training records, and safety and environmental reporting.

2000 - 2004 United States Filter Corporation Operating Services, Inc.
Kenner, Louisiana
Pretreatment Coordinator

Supervisor of one professional. Work involved the monitoring of 13 to 17 businesses to ensure that their wastewater discharge was in compliance

with Environmental Protection Agency (EPA), Louisiana Department of Environmental Quality (LDEQ), and City of Kenner effluent limits. Three of these businesses were classified by the EPA as Categorical Industries. Monitoring duties included detailed annual facility inspections, annual sampling events, review of categorical processes, and control of discharges using control mechanisms to ensure compliance with Pretreatment Standards. Other duties included the inspection of facilities applying for building permits, plumbing permits, sewer connections, water meter installations, irrigation meter installations and occupational licenses; inspection of grease trap installations; report writing; and interpreting federal, state, and local pollution discharge regulations. Responsibilities included National Pollutant Discharge Elimination System (NPDES) and Louisiana Pollutant Discharge Elimination System (LPDES) permit reporting (all Discharge Monitoring Reports, Noncompliance and Bypass/Overflow Notifications, and Municipal Waste Pollution Prevention Audit).

1995 - Professional Services Group, Inc.
2000 Kenner, Louisiana
Pretreatment Coordinator

Supervisor of three professionals. Work involves the monitoring of 17 businesses to ensure that their wastewater discharge is in compliance with Environmental Protection Agency (EPA), Louisiana Department of Environmental Quality (LDEQ), and City of Kenner effluent limits. Three of the 17 are classified by the EPA as Categorical Industries. Monitoring duties include detailed annual facility inspections, annual sampling events, review of categorical processes, and control of discharges using control mechanisms to ensure compliance with Pretreatment Standards. Other duties include inspection of facilities applying for building permits, plumbing permits, sewer connections, water meter installations, irrigation meter installations and occupational licenses; inspection of grease trap installations; report writing; and interpreting federal, state, and local pollution discharge regulations. Responsibilities included National Pollutant Discharge Elimination System (NPDES) and Louisiana Pollutant Discharge Elimination System (LPDES) reporting (all Discharge Monitoring Reports, Noncompliance and Bypass/Overflow Notifications, and Municipal Waste Pollution Prevention Audit) and the writing of Storm Water Pollution Prevention Plans for Kenner and for Harahan, and the writing of Operation and Maintenance Manuals for Kenner.

1991 - City of Kenner, Louisiana
1995 Department of Wastewater Operations
Pretreatment Coordinator

Supervisor of five professionals. Work involved the monitoring of 27 businesses to ensure that their wastewater discharge was in compliance with Environmental Protection Agency (EPA) and City of Kenner effluent

limits. Four of the 27 were classified by the EPA as Categorical Industries. Monitoring duties included detailed annual facility inspections, annual sampling events, review of categorical processes, and control of discharges using control mechanisms to ensure compliance with Pretreatment Standards. Other duties included inspection of facilities applying for building permits plumbing permits, sewer connections, water meter installations, irrigation meter installations and occupational licenses; inspection of grease trap installations, report writing, and interpreting federal, state, and local pollution discharge regulations.

1987 - Jefferson Parish
1991 Jefferson, Louisiana
Department of Water
Water Quality Laboratory - Bacteriology
Water Quality Technician II

Work involved the analysis of federally mandated wastewater samples as required by the National Pollutant Discharge Elimination System (NPDES) discharge permits for wastewater treatment plants, federally mandated industrial discharge samples for the Jefferson Parish Pretreatment Program, as required by 40 CFR 403, and federally mandated water samples as part of the monitoring requirements of the Safe Drinking Water Act. Other duties included the collection of wastewater and water samples.

1982 - Nature Scope Garden Center, Inc.
1987 Kenner, LA
Salesperson

Work required assisting customers, receiving calls, light clerical work, and inventory. Worked part-time while attending college.

1983 - The Pathology Laboratory
1983 Metairie, Louisiana
Labeler

Worked involved labeling specimens and tracking misplaced samples. Worked for three months during summer break.

EDUCATION

Louisiana State University
Baton Rouge, Louisiana
Bachelor of Science in Microbiology, May 25, 1987

PROFESSIONAL SKILLS

- Proficient in the use of Microsoft Office Software.
- Experienced in completing LPDES Permit Applications.
- Experienced in writing Storm Water Pollution Prevention Plans, and Spill Control and Prevention Plans.

CERTIFICATIONS

- Wastewater Treatment Class I, Class II, Class III, and Class IV
- Wastewater Collection Class I, Class II, and Class IV

TRAINING

- Environmental Regulatory and Compliance Conference, City of Alexandria, LA, Louisiana Department of Environmental Quality, and Department of Health and Hospitals, 2007 – 2012
- FEMA IS-00100.PW, Introduction to the Incident Command System for Public Works Personnel, November 20, 2007
- FEMA IS-00100, Introduction to the Incident Command System, November 20, 2007
- FEMA IAS-00700, National Incident Management System (NIMS) an Introduction, November 21, 2007
- Critical Steps in Prioritizing Sewer Rehabilitation, Pumper and Cleaner Environmental Expo International, February 24, 2010
- Increase Sewer Cleaning Production without Increasing Costs, Pumper and Cleaner Environmental Expo International, February 24, 2010
- Sanitary Wastewater Compliance Training Workshop, Louisiana Department of Environmental Quality, 2010
- Sewer Sludge Hauling Workshop, Louisiana Department of Environmental Quality, November 9, 2010
- OSHA 10-hour General Industry Outreach Training Course, December 11, 2013
- Hazardous Materials Operations/OSHA Level II, Sigma Consulting and Training, Inc., February 24, 2014

AFFILIATIONS

- Southeast Section of the Louisiana Conference on Water Supply, Sewerage, and Industrial Wastes, Inc.: Officer 1996 - present

- Louisiana Conference on Water Supply, Sewerage, and Industrial Waste, Inc.: Board Member 1997 - 1998, Officer 1999 – 2004, Recipient of the 1997 Young Woman of the Year Award, the 2001 Leo Bankston Award, and the 2002 Woman of the Year Award.

PERSONAL

Born January 17, 1964. Married with one child.

REFERENCES

Available upon request.