

Pharmacy Reports
2009 - 2010

2.10.4 Pharmacy POS

Responsible Manager: PBM Manager

Date	Number of Calls Received	Average Minutes per Incoming Call	Average Hold Time	Number of Calls Abandoned	Number of POS Claims Processed
Jan-09	3,031	2.5		25	1,579,497
Feb-09	2,891	2.1		29	1,330,883
Mar-09	3,187	2.2		37	1,340,232
Apr-09	3,173	2.3		32	1,193,961
May-09	3,097	2.2		33	1,585,275
Jun-09	3,180	2.3		36	1,157,084
Jul-09	3,370	2.3		68	1,499,377
Aug-09	3,210	3.4		32	1,351,883
Sep-09	3,069	2.3		60	1,499,972
Oct-09	3,518	4.1		54	1,800,757
Nov-09	2,734	5.4		27	1,365,179
Dec-09	3,248	2.4		85	1,484,271

2.10.4 Pharmacy POS

Responsible Manager: PBM Manager

Date	Number of Calls Received	Average Minutes per Incoming Call	Average Hold Time	Number of Calls Abandoned	Number of POS Claims Processed
Jan-10	2,982	2.4		33	1,624,474
Feb-10	2,526	2.2		14	1,433,488
Mar-10	2,723	2.5		27	1,470,693
Apr-10	2,902	1.2		31	1,730,335
May-10	2,862	0.1		28	1,296,578
Jun-10	3,162	4.1		18	1,298,895
Jul-10	0	0.0		0	0
Aug-10	0	0.0		0	0
Sep-10	0	0.0		0	0
Oct-10	0	0.0		0	0
Nov-10	0	0.0		0	0
Dec-10					

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 MONTH OF JAN 2009

LOUISIANA MEDICAID MANAGEMENT INFORMATION SYSTEM
 DEPARTMENT OF HEALTH AND HOSPITALS - BUREAU OF HEALTH SERVICES FINANCING
 MONTHLY PHARMACY CLAIMS ANALYSIS SUMMARY
 REPORT NO. DU-0-51
 PAGE NO. 1

CURRENT MONTH	FISCAL YEAR TO DATE	LAST FISCAL YEAR	PHARMACY TOTALS			PHARMACY AVERAGES				
			NO OF PHARM	NO OF RECIP	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	PAID PER RX	PAID PER PHARM	
1,279	2,230	1,705	337,827	926,299	77,141,848.21	724.2	264.1	2.7	83.28	60,314.19
			929,937	5,714,949	469,102,179.41	2,562.8	417.0	6.1	82.08	210,359.72
			924,455	5,513,950	422,339,923.14	3,234.0	542.2	6.0	76.59	247,706.70

CURRENT MONTH	FISCAL YEAR TO DATE	LAST FISCAL YEAR	PHARMACY TOTALS			PHARMACY AVERAGES					
			NO OF PHARM	NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	PAID PER RX	PAID PER PHARM	
1,246	2,243	1,724	374,007	1,026,207	1,019,896	85,119,027.57	818.5	300.2	2.7	83.46	68,313.83
			6,731,604	6,454,103	553,803,702.00	3,001.2	457.5	6.6	82.27	246,903.12	
			6,454,103	1,017,380	496,293,877.04	3,743.7	590.1	6.3	76.90	287,873.48	

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 MONTHLY PHARMACY CLAIMS ANALYSIS SUMMARY

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			NO OF PHARM	NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX	PAID PER PHARM															
1,144	2,258	1,774	336,633	1,195,077	1,188,331	906,239	8,842,599	8,456,436	77,856,527.48	733,338,017.97	659,992,739.38	792.2	3,916.1	4,766.9	294.3	529.3	669.9	2.7	7.4	7.1	85.91	82.93	78.05	68,056.41	324,773.26	372,036.49

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 MONTH OF JUN 2009

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			NO OF PHARM	NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX
1,233	1,335,692	1,795	352,836	1,015,722	82,973,890.63	823.8	286.2	2.9	81.69	67,294.32
2,280	1,335,692	1,795	10,768,040	891,580,940.89	4,722.8	585.8	8.1	82.80	391,044.27	
			1,326,252	10,292,589	803,780,502.76	5,734.0	738.9	7.8	78.09	447,788.58

CURRENT MONTH	FISCAL YEAR TO DATE	LAST FISCAL YEAR	PHARMACY TOTALS			PHARMACY AVERAGES					
			NO OF PHARM	NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX	PAID PER PHARM
1,200	1,200	1,172	305,643	305,643	822,679	66,496,609.85	685.6	254.7	2.7	80.83	55,413.84
			274,264	274,264	731,533	58,478,120.79	624.2	234.0	2.7	79.94	49,896.01

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		NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX	PAID PER PHARM
FISCAL YEAR TO DATE	1,351	704,991	3,067,275	242,222,829.52	2,270.4	521.8	4.4	78.97	179,291.51
LAST FISCAL YEAR	2,037	592,852	2,613,396	209,501,429.58	1,283.0	291.0	4.4	80.16	102,848.03

CURRENT MONTH	FISCAL YEAR TO DATE	LAST FISCAL YEAR	PHARMACY TOTALS			PHARMACY AVERAGES				
			NO OF PHARM	NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX
1,255	1,410	2,184	373,684	1,000,694	81,434,601.46	797.4	297.8	2.7	81.38	64,888.13
			926,776	5,039,362	401,608,549.39	3,574.0	657.3	5.4	79.69	284,828.76
			809,837	4,451,468	360,234,912.14	2,038.2	370.8	5.5	80.92	164,942.73

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 MONTH OF JAN 2010

LOUISIANA MEDICAID MANAGEMENT INFORMATION SYSTEM
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		NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX	PAID PER PHARM
	1,312	369,614	1,013,337	82,103,225.76	772.4	281.7	2.7	81.02	62,578.68
FISCAL YEAR TO DATE	1,464	1,117,511	7,209,584	579,436,140.53	4,924.6	763.3	6.5	80.37	395,789.71
LAST FISCAL YEAR	2,238	990,271	6,429,970	526,361,945.07	2,873.1	442.5	6.5	81.86	235,193.00

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 MONTH OF FEB 2010

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		NO OF RECIPI	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIPI PER PHARM	PAID PER RX	
	1,271	378,905	1,034,483	82,436,645.99	813.9	298.1	79.69	64,859.67
FISCAL YEAR TO DATE	1,482	1,198,992	8,235,126	661,187,541.03	5,556.8	809.0	80.29	446,145.44
LAST FISCAL YEAR	2,251	1,082,941	7,440,627	610,623,136.04	3,305.5	481.1	82.07	271,267.50

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 MONTH OF MAR 2010

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1,175	1,494	2,259	437,512	1,298,558	1,180,538	103,899,133.30	1,097.8	372.4	2.9	80.54	88,424.79
			9,522,486	8,643,758	712,254,836.72	6,373.8	869.2	7.3	80.32	511,968.85	315,296.52
			8,643,758	8,643,758	712,254,836.72	3,826.4	522.6	7.3	82.40		

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			NO OF PHARM	NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX	PAID PER PHARM															
1,287	1,512	2,266	361,253	1,368,089	1,246,809	989,072	10,505,301	9,539,589	75,467,522.39	839,790,003.69	789,259,333.71	768.5	6,948.0	4,209.9	280.7	904.8	550.2	2.7	7.7	7.7	76.30	79.94	82.74	58,638.32	555,416.67	348,305.09

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		NO OF RECIP	NO OF RX				RX PER RECIP	PAID PER RX	PAID PER PHARM
	1,263	366,063	1,000,763	76,375,833.21	792.4	289.8	2.7	76.32	60,471.76
FISCAL YEAR TO DATE	1,519	1,435,351	11,499,942	915,697,395.00	7,570.7	944.9	8.0	79.63	602,829.09
LAST FISCAL YEAR	2,278	1,313,355	10,446,822	864,279,983.98	4,586.0	576.5	8.0	82.73	379,402.98

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			NO OF PHARM	NO OF RECIP	NO OF RX	AMOUNT PAID	RX PER PHARM	RECIP PER PHARM	RX PER RECIP	PAID PER RX
1,190	1,523	2,288	380,862	1,114,791	87,801,073.77	936.8	320.1	2.9	78.76	73,782.41
	1,507,953	1,384,288	12,608,823	1003,069,430.30	8,278.9	990.1	8.4	79.55	658,614.20	
	11,452,206	946,392,902.70	5,005.3	605.0	8.3	82.64	413,633.26			

