

Bobby Jindal  
GOVERNOR



Anthony Keck  
SECRETARY

**State of Louisiana**  
Department of Health and Hospitals  
Bureau of Health Services Financing

August 20, 2010

Norm Nichols  
Executive Account Manager  
Molina Medicaid Solutions  
P.O. Box 3396  
Baton Rouge, Louisiana 70821

FIMS #: 1800/jcs

Dear Mr. Nichols:

Please include the following message in the next Remittance Advice sent to all providers and run the message for three consecutive weeks. It should also be included in the next issue of the *Louisiana Medicaid Provider Update*. If you have questions, please contact Jenny Stevens at 342-5909.

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**ATTENTION ALL PROVIDERS**

Effective August 24, 2010, two changes are being made to the LA Medicaid paper remittance advices (RA). The following changes are being made to address recent concerns raised by providers:

- 1) A change has been made to display a "NET" amount for Adjustment/Previously Paid claims. The "NET" amount is the calculated difference between the Previously Paid amount and the Adjusted amount. The "NET" amount will display below the payment in the Adjustment section of the RA. If the NET adjusted amount is less than the original payment, a minus (-) sign will display after the difference posted. This is intended to help address provider's concerns with reconciling their RA when adjustments are made as a result of rate reductions.
- 2) The procedure description has been shortened to accommodate displaying up to 4 modifiers on the RA. In circumstances where it is necessary to use multiple modifiers, all modifiers will appear on the RA with the procedure code.

Should you have questions concerning this change, please contact Provider Relations at (800) 473-2783 or (225) 924-5040.

Thank you for your assistance in this matter.

Sincerely,

  
Kyle Viator  
Medicaid Deputy Director

KV/js

cc: Program Operations FIMS File  
MMIS Section Chief-FIMS copy  
Karen Barnes, Policy Section

RECEIVED

AUG 20 2010

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