

HOSPITAL TELECONFERENCE

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Deficiencies Cited

- Federal - Standard Level Regulations
- 10 deficiencies most frequently cited
- 6-month period ending March 2011

- A-0395: 482.23 (b)(3)
RN Supervision of Nursing Care
- A-396: 482.23 (b)(4)
Nursing Care Plan
- A-404: 482.23 (c)
Administration of Drugs
- A-0267: 482.21 (a)(2)
QAPI Quality Indicators
- A-0397: 482.23 (b)(5)
Patient Care Assignments
- A-450: 482.24 (c)(1)
Medical Records
- A-0749: 482.42 (a)(1)
Infection Control Officer
- A-0144: 482.13 (c)(2)
Patient Rights
- A-0701: 482.41 (a)
Maintenance of Physical Plant
- A-0285: 482.21 (c)(1)
QAPI Patient Safety

Federal Regulations

A-0395: 482.23 (b)(3) RN Supervision of Nursing Care

- A registered nurse must supervise and evaluate the nursing care for each patient.
- A RN must evaluate the care for each patient upon admission and when appropriate on an ongoing basis in accordance with acceptable standards of practice and hospital policy.
- Evaluation would include assessing the patient's care needs, patient's health status as well as the patient's response to interventions.



Federal Regulations

A-0396: 482.23 (b)(4) Nursing Care Plan

- The hospital must ensure that the nursing staff develops, and keeps current, a nursing care plan for each patient.
- A nursing care plan is based on assessing the patient's nursing care needs (not solely those needs related to the admitting diagnosis) and developing appropriate nursing interventions in response to those needs.

Federal Regulations

A-404: 482.23 (c) Administration of Drugs

- Drugs and biologicals must be prepared and administered in accordance with Federal and State laws, the orders of the practitioner or practitioners responsible for the patient's care, and acceptable standards of practice.
- Accepted standards of practice include maintaining compliance with applicable Federal and State laws, regulations, and guidelines governing drug and biological use in hospitals, as well as, any standards and recommendations promoted by nationally recognized professional organizations.



Federal Regulations

A-0267: 482.21(a)(2)
QAPI Quality Indicators

- The hospital must measure, analyze, and track quality indicators, including adverse patient events, and other aspects of performance that assess processes of care, hospital service and operations.



Federal Regulations

A-0397: 482.23 (b)(5)
Patient Care Assignments

- A Registered Nurse must assign the nursing care of each patient to other nursing personnel in accordance with the patient's needs and the specialized qualifications and competence of the nursing staff available.



Federal Regulations

A-450: 482.24 (c)(1)
Medical Records

- All patient medical record entries must be legible, complete, dated, timed, and authenticated in written or electronic form by the person responsible for providing or evaluating the service provided, consistent with hospital policies and procedures.

Federal Regulations

A-0749: 482.42 (a)(1)
Infection Control Officer

- The infection control officer or officers must develop a system for identifying, reporting, investigating, and controlling infections and communicable diseases of patients and personnel.



Federal Regulations

A-0144: 482.13 (c)(2)
Patient Rights

- The patient has the right to receive care in a safe setting.



Federal Regulations

A-0701: 482.41 (a) Maintenance of Physical Plant

- The condition of the physical plant and the overall hospital environment must be developed and maintained in such a manner that the safety and well-being of patients are assured.
- Routine and preventive maintenance and testing activities are performed as necessary, in accordance with Federal and State laws, regulations, and guidelines .
- Maintenance schedules and inspections to identify areas or equipment in need of repair must be implemented.
- The routine and preventive maintenance and testing activities should be incorporated into the hospital's QAPI plan.



Federal Regulations

A-0285: 482.21 (c)(1)
QAPI Patient Safety

- The hospital must set priorities for its performance improvement activities that:
 1. Focus on high-risk, high-volume, or problem-prone areas;
 2. Consider the incidence, prevalence, and severity of problems in those areas; and
 3. Affect health outcomes, patient safety, and quality of care.