

## Hearings

Prior to the formal appeals process, an informal reconsideration is requested by the Division of Administrative Law.(DAL) An informal reconsideration is a meeting between the state and contractor and parties in dispute. If this discussion does not result in a compromise, then the individual/provider may seek out a formal Division of Administrative Law Hearing.

A recipient or provider has 30 days after the informal reconsideration to request a formal hearing. If this does not happen, the process ends.

The DAL will request a summary of evidence that the contractor will compile. This summary must be received by the DAL within seven (7) calendar days.

The DAL will give all parties 10 days prior notice of a hearing date.

In many situations, the hearing is conducted by phone unless the recipient/provider wishes a face to face hearing.

DAL must render a decision within 90 days.