

RESOURCES for MEDICAL HOME CARE COORDINATION Region 9
(The Parishes of: Livingston; St. Helena; St. Tammany; Tangipahoa; Washington)

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
Advocacy Center 800-960-7705 Spanish 800-960-7705 ext. 2 Vietnamese 800-960-7705 ext. 3 www.advocacyla.org/priorities.php	Legal assistance; Patient rights; Legal representation at no cost to families	Funded by the state for persons elderly or with disabilities	No
Child Protective Investigation Livingston 225-686-7257 St. Helena 985-748-2001 St. Tammany 985-893-6225 Tangipahoa 985-748-2001 Washington 985-732-6800 STATE HOT LINE 855-4LA-KIDS 855-452-5437 www.dss.state.la.us/	Investigates child abuse and neglect; Validates claims	0 - 18	No
Children's Special Health Services www.dhh.louisiana.gov 985-543-4165 (Type in "Children's Special Health Services")	Regional sub-specialty clinics and care coordination	Financial/medical criteria for certain diagnosis and conditions	Yes - Provide diagnosis on a prescription
Dental Services 225-342-4182 Medicaid Dental 877-455-9955 www.dhh.louisiana.gov (Type in "Dental Services Medicaid")	Dental Services	Medicaid Criteria	No
Dept. of Education Louisiana Child Search – Special Education Livingston 225-667-2080 St. Helena 225-222-4349 St. Tammany 985-898-3323 Tangipahoa 985-310-2122 Washington 985-839-6006 www.louisianaschools.net/lde/pair/1213.html	Developmental Screening; Special Ed preschool; 3 – 5 years - Provide Therapies (ST, OT, PT)	3 to 21 years old	No
Early Childhood Support Services www.ecssla.org 985-624-4140	Infant Mental Health 0 – 5 years	Self referral	No
Early Steps 985-429-1252 866-640-0238 www.laeikids.com (Type in "contacts")	Developmental Screening and Early intervention; Provide Therapies (ST, OT, PT)	0 to 3 years old	No
Emergency/Disaster Am Red Cross 800-229-8191 www.arcno.org United Way 504-822-5540 Ask for North shore www.unitedwaynola.org Federal/State Dept of Soc Service 888-LAHELPU 888-524-3578 www.dss.la.gov	Emergency relief; Vietnamese/ Spanish Evacuation guides 24 hr hot line – SSI; WIC; Medicaid; Food Stamps	No out of pocket cost Financial Criteria	No
Families Helping Families, Northshore LA 985-875-0511 800-383-8700 www.fhfnorthshore.org Family 2 Family Health Information Center www.blfhf.org/f2fhic/index 800-331-5570	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No
Florida Parishes Human Services Authority (FPHSA)* (OCDD related services) 800-866-0806 www.dhh.louisiana.gov (Type in "Florida Parishes Human Services Authority") FPHSA – Mental Health Services 985-748-2220 after hrs:866-847-2652 www.dhh.louisiana.gov (Type in "Florida Parishes Mental Health Services") *from birth to 3 – see Early Steps	Cash subsidy; Early Intervention; Early steps; Extended family living; ICF/DD Residential services; Individual & Family Support; Support Coordination; Supported living; Transition Services Mental Health Services; Addictive Disorders	Ages 3 and up; for OCDD - Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy- severe	No MD to sign forms during enrollment process

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Food Stamps (SNAP) Livingston 225-686-2261 St. Helena 225-222-6155 St. Tammany 985-893-6215 Tangipahoa 985-748-2084 Washington 985-732-6622 www.dss.la.gov	Food Stamps	Financial Criteria	No
Medicaid Enrollment Line La CHIP 877-252-2447 La MOMS, TAKE CHARGE 888-342-6207 www.lamedicaid.com	Health Insurance 24 hours service Vietnamese/ Spanish spoken	Financial Criteria La MOMS - Pregnancy and up to 60 days post partum	No
Medicaid Medical Transportation (non-emergency) 800-259-1944 www.dhh.louisiana.gov (Type in "Medicaid medical transportation")	Transportation (cab) to and from medical appointments Transports parent and child	Medicaid Eligible	No
Personal Care Services EPSDT (KIDMED referral asst. hotline) 877-455-9955 255-342-9485 www.la-kidmed.com	Personal Care Services	0 - 21 years of age Medicaid Eligible Parent can enroll	No Forms signed during enrollment
Pharmacy Assistance Partnership for Prescription Assistance 888-477-2669 www.pparxla.org <hr/> Wal-Mart www.walmart.com Walgreens www.walgreens.com Target www.target.com	Find prescription medications for people in need \$4/30 day supply	Fees based on out of pocket cost _____	No
Shriners Hospitals for Children (Orthopedic services) Shreveport 318-222-5704 www.shrinershospitals.org	Orthopedic conditions; Surgery; Therapy; Equipment	No cost, must keep appointments	Diagnosis from physician
Social Security Disability/SSI Livingston, Tangipahoa, St. Helena 985-345-0335 St. Tammany 866-887-8997 Washington 888-748-7678 www.ssa.gov 800-772-1213	Income for disabled Reapply, if denied	Medical Criteria	Diagnosis from physician
Women Infants and Children WIC Livingston 225-686-7017 St. Helena 225-222-6176 St. Tammany 985-847-0720 Tangipahoa 985-543-4165 Washington 985-839-5646 www.dhh.louisiana.gov (Type in "WIC")	Food and formula vouchers WIC Healthy Baby Line 800-251-2229	Must keep MD appointments	Yes MD to sign application/ referral

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or Diagnoses. When in doubt – refer to the agency and they will determine eligibility.