

RESOURCES for MEDICAL HOME CARE COORDINATION Region 7
(The parishes of: Bienville; Bossier; Caddo; Claiborne;
De Soto; Natchitoches; Red River; Sabine; Webster)

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
Advocacy Center 800-960-7705 Spanish 800-960-7705 ext. 2 Vietnamese 800-960-7705ext. 3 www.advocacyla.org/priorities.php	Legal assistance; Patient rights; Legal representation	Funded by the state for persons elderly or with disabilities at no cost	No
Behavioral Health LSU Psychiatry Center 318-813-2450 www.universitypsychiatry.com Early Childhood Support Services www.ecssla.org 318-872-2055	Mental Health Addictive Disorders age 0 – adult <hr/> 0 – 5yr	Referrals to any MH or substance abuse out-patient services are self referral	No No
Child Protective Investigation Bienville, Claiborne, Webster 318-676-7100 Bossier 318-741-7340 Caddo 318-676-7622 De Soto 318-872-6311 Sabine 318-256-4104 Natchitoches, Red River 318-357-3128 STATE HOT LINE 855-4LA-KIDS 855-452-5437 www.dss.state.la.us/	Investigates child abuse and neglect; Validates claims	0 - 18	No
Children’s Special Health Services 318-676-7488 www.dhh.louisiana.gov (Type in “Children’s Special Health Services”)	Regional sub-specialty clinics and care coordination	Financial Criteria; medical criteria for certain diagnosis and conditions	Yes, Provide diagnosis on a prescription
Dental Services 225-342-4182 Medicaid Dental 877-455-9955 www.dhh.louisiana.gov (Type in “dental services – Medicaid”)	Dental services	Medicaid Criteria	No
Dept. of Education - Exceptional Children (Child Search) Caddo 318-603-6702 foneal@caddo.k12.la.us www.louisianaschools.net/lde/pair/1213.html	Developmental Screening; Special Ed preschools; Provide therapies (ST, OT, PT)	3 to 21 years old	No
Early Steps 866-676-1695 318-226-8038 Fax 318-425-8295 www.laeikids.com (Type in “contacts”)	Developmental Screening and Early intervention; Provide therapies	0 to 3 years old	No
Emergency/Disaster Am Red Cross 318-865-9545 800-229-8191 www.louisianaredcross.org United Way 318-677-2504 www.unitedwaynwla.org Federal/State Dept of Soc Service 888-LA HELPU 888-524-3578 www.dss.la.gov	Emergency relief Vietnamese/ Spanish Evacuation guides <hr/> 24 hr hot line SSI; WIC; Medicaid; Food Stamps	No out of pocket cost No out of pocket cost	No No
Families Helping Families of Northwest LA 318-226-4541 877-226-4541 www.fhregion7.com Family 2 Family Health Information Center www.blfhf.org/f2fhic/index 800-331-5570	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
Food Stamps (SNAP) 318-676-7600 Federal/State Dept of Soc Service 888-LAHELPU 888-524-3578 www.dss.la.gov	Food Stamps	Financial Criteria	No
Medicaid Enrollment Line La CHIP 877-252-2447 www.lachip.org La MOMS, TAKE CHARGE 888-342-6207 www.lamedicaid.com	Health Insurance 24 hours automated service Vietnamese/ Spanish spoken	Financial Criteria La MOMS - Pregnancy and up to 60 days post partum	No
Medicaid Medical Transportation (non-emergency) 800-259-7235 www.dhh.louisiana.gov (Type in "Medicaid medical transportation")	Transportation (cab) to and from medical appointments; Transports parent and child	Medicaid Eligible	No
Personal Care Services EPSDT (KIDMED referral asst. hotline) 877-455-9955 225-342-9485 www.la-kidmed.com	Personal Care Services	0 - 21 years of age Medicaid eligible Parent can enroll	Yes Forms signed during enrollment
Pharmacy Assistance Partnership for Prescription Assistance 888-477-2669 www.pparxla.org Walgreens www.walgreens.com Wal-Mart www.walmart.com Target - www.target.com	Find prescription medications for people in need _____ \$4/30 day supply	Fees based on out of pocket cost	No
Region 7 Community Services Offices OCDD related services* 318-741-7455 800-862-1409 www.dhh.louisiana.gov (Type in "Community Services Offices Region7") Region 7 - Mental Health Services 318-676-5111 after hrs child - 800-820-6143 adult 866- 416-5370 www.dhh.louisiana.gov (Type in "Mental Health Services Offices Region7") *from birth to 3 – see Early Steps	OCDD - Cash subsidy; Individual & Family Support; Support Coordination; Supported living; Vocational, Rehabilitative & Transition Services _____ Mental Health Services Addictive Disorders	Ages 3 and up; For OCDD - Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy (severe)	Yes MD to sign forms during enrollment
Shriners Hospitals for Children (Orthopedic services) Shreveport 318-222-5704 www.shrinershospitals.org	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost, must keep appointments	Diagnosis from physician
Social Security Disability/SSI 318-869-6400 800-772-1213 Bienville, Claiborne, Webster 877-314-5762 Caddo, Bossier, De Soto 877-319-3074 Natchitoches, Red River, Sabine 318-357-1818 www.ssa.gov	Income for disabled _____ Reapply , if denied	Medical Criteria	Diagnosis from physician
Women Infants and Children (WIC) 318-676-5268 www.dhh.louisiana.gov (Type in "WIC")	Food and formula vouchers WIC Healthy Baby Line 800-251-2229	Must keep MD appointments	Yes MD to sign application/ referral

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or Diagnoses. When in doubt – refer to the agency and they will determine eligibility.

Information provided by Children's Special Health Services (CSHS) 6/2011 www.dhh.louisiana.gov