

**Effective date April 01, 2012**

	<b>Total</b>	<b>Mail/Fax</b>	<b>IVR</b>	<b>Phone</b>	<b>Web</b>	<b>Other</b>
<b>Total</b>	<b>299</b>	<b>80</b>	<b>65</b>	<b>133</b>	<b>15</b>	<b>6</b>
Amerigroup Louisiana, Inc.	29	4	6	12	6	1
Community Health Solutions	47	12	11	19	2	3
Fee For Service	6	0	0	6	0	0
LaCare	52	17	11	22	2	0
Louisiana Healthcare Connections	47	11	8	27	1	0
UnitedHealthcare Community Plan	118	36	29	47	4	2

**Effective date June 01, 2012**

	<b>Total</b>	<b>Mail/Fax</b>	<b>IVR</b>	<b>Phone</b>	<b>Web</b>
<b>Total</b>	<b>363</b>	<b>1</b>	<b>63</b>	<b>104</b>	<b>195</b>
Amerigroup Louisiana, Inc.	13	0	3	6	4
Community Health Solutions	105	1	49	49	6
LaCare	9	0	2	7	0
Louisiana Healthcare Connections	188	0	3	7	178
UnitedHealthcare Community Plan	48	0	6	35	7