



State of Louisiana
Department of Health and Hospitals
Office for Citizens with Developmental Disabilities

August 28, 2008

OCDDWSS-P-08-013

TO: Direct Waiver Service Providers

FROM: Kathy H. Kliebert
Assistant Secretary

Delphine Jackson
Program Manager, Provider Relations

RE: Hurricane Gustav evacuation information

In order to insure the safe location and relocation of people receiving services and supports through their agencies during Hurricane Gustav, the Office for Citizens with Developmental Disabilities (OCDD) Central Office is asking all direct waiver service providers to assist Support Coordination agencies. They will be contacting each of you to obtain the name and location of waiver recipients you are evacuating. A copy of the form that must be completed by the Support Coordination Agency is attached. Please have this information ready for them when you are contacted since it must be submitted to our office by no later than noon on Monday, September 1, 2008.

Also, a listing of contact numbers for the Support Coordination Agencies and the Regions they serve is attached.

You may contact the OCDD Central Office at toll-free 1-866-783-5553 if you have any concerns or questions.

Thank you for your cooperation.

DJ:KE

C: BHSF Waiver Assistance and Compliance
OCDD Central Office Staff
OCDD Regional Waiver Units
OCDD Regional Administrative Offices/Human Services Districts/Authorities

Attachments

OCDD Central Office 800# is 1-866-783-5553

Support Coordination 800#'s:

Cadence: 1-877-494-3577 (Lafayette)

Cadence: 1-877-608-9665 (Lake Charles)

Caldwell Council on Aging: 1-800-571-8882

Community Resource Coordinators: 1-800-935-0099

Easter Seals: 1-866-889-1986 (New Orleans)

Easter Seals: 1-866-449-1021 (Thibodeaux)

Easter Seals: 1-877-649-1212 (Pineville)

Easter Seals: 1-800-228-3563 (Shreveport)

Easter Seals: 1-800-397-6805 (Monroe)

Easter Seals: 1-888-554-5569 (Covington)

Medical Resources: 1-866-948-0070 (Baton Rouge)

Medical Resources: 1-888-201-5394 (Ville Platte)

Medical Resources: 1-877-259-1118 (Lake Charles)

Medical Resources: 1-866-561-7564 (Alexandria)

Quality Support Coordination: 1-877-454-2727 (Metairie)

Quality Support Coordination: 1-866-882-7979 (Thibodeaux)

Quality Support Coordination: 1-866-676-2514 (Shreveport)

Quality Support Coordination: 1-877-419-4564 (Covington)