
CHAPTER 30: PERSONAL CARE SERVICES

SECTION 30.5: LT-PCS – SERVICE AUTHORIZATION PROCESS

A PA number will be issued to providers for the service authorization period, unless the recipient changes providers. Providers must use the correct PA number when filing claims for services rendered. Claims with the incorrect PA number will be denied.

All requests for changes in services and/or service hours must be made by the recipient or his/her personal representative. A status change assessment will be performed for all requests where a change in the recipient's level of functioning is reported. The status change assessment may be done by telephone or in person, at the discretion of OAAS or its designee.

Reassessments will be conducted at the end of the certification period to determine ongoing qualification for services.