Act 212 - Item #5

State Fiscal Year 2012-2013 Prior-Authorization Summary [1]

AMG Prior-Authorization Summary						Expedited Authorizations	
Plan ID Totals	Type of Service Totals	% determined within 2 Business days	% determined within 14 Calendar days	% determined within 28 Calendar days	DME- % determined within 25 Calendar days	Total Requested	% complete within 72 hours
AMG Q3 2012[2]		Incompatible Data	Incompatible Data	Incompatible Data	Incompatible Data	Incompatible Data	Incompatible Data
AMG Q4 2012	14,011	93.18	99.83	100	100	1,224	97.67
AMG Q1 2013	13,277	93.88	99.76	99.78	99.5	1,228	100
AMG Q2 2013	11,423	92	100	100	100	739	100
TOTALS	**38,711**	**93.02**	**99.86**	**99.93**	**99.83**	**3,188**	**99.22**

AHC Prior-Authorization Summary[3]						Expedited Authorizations	
Plan ID Totals	Type of Service Totals	% determined within 2 Business days	% determined within 14 Calendar days	% determined within 28 Calendar days	DME- % determined within 25 Calendar days	Total Requested	% complete within 72 hours
AHC Q3 2012	2,513	86.6	92.2	98.1	96.1	88	83
AHC Q4 2012	3,978	74.06	90.47	97.81	89.64	82	70.73
AHC Q1 2013	3,075	95.54	96.85	99.61	99.12	19	89.5
AHC Q2 2013	5,010	93.62	97.51	99.1	96.78	19	94.74
TOTALS	**14,576**	**87.46**	**94.26**	**95.91**	**95.41**	**208**	**84.49**

LHC Prior-Authorization Summary						Expedited Authorizations	
Plan ID Totals	Type of Service Totals	% determined within 2 Business days	% determined within 14 Calendar days	% determined within 28 Calendar days	DME- % determined within 25 Calendar days	Total Requested	% complete within 72 hours
LHC Q3 2012	8,392	77.8	95.6	97.4	No results	119	91.6
LHC Q4 2012	7,765	87.3	97.6	99	97.3	46	100
LHC Q1 2013	7,066	85.64	98.37	99.19	99.36	66	98.48
LHC Q2 2013	6,552	89.05	99.71	99.86	99.15	41	100
TOTALS	**29,775**	**85.06**	**97.82**	**98.86**	**98.6**	**272**	**97.52**

CHS Prior-Authorization Summary						Expedited Authorizations	
Plan ID Totals	Type of Service Totals	% determined within 2 Business days	% determined within 14 Calendar days	% determined within 28 Calendar days	DME- % determined within 25 Calendar days	Total Requested	% complete within 72 hours
CHS Q3 2012	2,905.0	77.1	99.8	99.97	N/A	6	88.33
CHS Q4 2012	3,244.0	96.91	99.81	99.93	N/A	6	100
CHS Q1 2013	1,942.0	94.85	99.85	99.9	N/A	2	100
CHS Q2 2013	1,328.0	91.47	99.02	99.77	N/A	3	100
TOTALS	**9,419.0**	**90.08**	**99.62**	**99.89**	N/A	**17**	**97.08**

UHC Prior-Authorization Summary						Expedited Authorizations	
Plan ID Totals	Type of Service Totals	% determined within 2 Business days	% determined within 14 Calendar days	% determined within 28 Calendar days	DME- % determined within 25 Calendar days	Total Requested	% complete within 72 hours
UHC Q3 2012	9,123	69.54	74.78	74.78	N/A	69	72.33
UHC Q4 2012	9,890	92.17	97.3	97.3	N/A	97	92
UHC Q1 2013	10,353	98	99.7	99.8	N/A	131	98.5
UHC Q2 2013	11,199	97.7	99.9	100	N/A	88	97.7
TOTALS	**40,565**	**89.35**	**92.92**	**92.97**	N/A	**385**	**90.13**

[1] Pre-Bayou Health data is not available as comparable metrics were not collected by the state Fiscal Intermediary, Molina, prior to Bayou Health.

[2] Amerigroup data reported during Q3 2012 is incompatible due to a DHH change in reporting template.

[3] Data reflects an approach that was taken by Amerihealth Caritas Louisiana in the first four quarters of business to allow providers additional time to submit needed documentation related to prior authorization requests
This was felt to be in the member's best interest and allow for provider education. The approach used currently is that providers are aware of processes and timelines so extensions are not given unless requested from the membe