



COORDINATED SYSTEM OF CARE

The Coordinated System of Care (CSoC) is a collaborative approach offered, through the Louisiana Behavioral Health Partnership, to youth who are in or at greatest risk of out of home placement. Services and supports are provided with the goal of assisting children and youth in remaining in or returning to their home.

The specialized services available through CSoC are:

1. Wraparound Facilitation
2. Parent Support and Training
3. Youth Support and Training
4. Independent Living
5. Respite Care
6. Crisis Support

In addition to these services, youth enrolled in CSoC are also eligible for all state plan services except Family Functional Therapy and Multi-Systemic Therapy.

In addition to the providers in Magellan's network, CSoC services are provided through Wraparound Agencies (WAA) and Family Support Organizations (FSO). Together with youth and families, they work to develop and coordinate a plan of care which supports children and youth in returning to or remaining in the community.

For additional information on the Coordinated System of Care (CSoC), including wraparound agencies and family support organizations in your area:

www.MagellanOfLouisiana.com



- *Anyone can refer a child/youth for the CSoC services*
- *Children between the ages of 0-21 are screened for potential eligibility*
- *To make a referral, contact Magellan at: 1-800-424-4399*



Family Support Organizations (FSO)

What is a Wraparound Agency (WAA)?

The term wraparound describes a team-based planning process in which an individualized plan of care is developed for children/youth enrolled in the Coordinated System of Care.

The wraparound agency emphasizes:

- A treatment approach which is child/youth-focused and family-centered
- Home or community based alternatives with a primary goal to avoid out of home placement
- Working with all the formal and informal supports in the child/youth's life
- Identification of services and supports in the community
- Respect for the family's culture, values, and religious beliefs
- Coordination of services in the least restrictive or intrusive environment possible

Wraparound Facilitator:

- Every family will be assigned to a facilitator who will help to guide the wraparound process
- This facilitator will assist the planning process and ensure all participants' voices are heard
- Leads a strength, needs and cultural discovery process
- Helps the family develop an individualized plan of care with specific goals that the family agrees upon

FSO's are family-run, regionally-based organizations that provide direct family-to-family peer support, youth mentoring, education, and advocacy services to family members of children with emotional and behavioral health challenges who are enrolled in CSoC.

Parents/Caregivers and Youth are matched with Parent and Youth Support Training Specialists who have first-hand knowledge on navigating systems for themselves and/or family members, and have received specialized training to assist in working within the Coordinated Systems of Care.

Parent and Youth Support Training Specialists:

Parent and Youth Support Training Specialists walk side-by-side with parents/caregivers and youth to help them better understand and work collaboratively with the Wraparound process. Parent and Youth Support Training Specialists emphasize the importance of family voice and choice, and other key aspects to encourage the family and empower them to set and achieve goals they express as important for them as a family.

- CSoC services are currently available in Jefferson Parish, as well as the Baton Rouge, Alexandria, Shreveport and Monroe regions.
- In areas where CSoC is not available, Magellan Resiliency Care Managers will provide care coordination services for those youth meeting eligibility