

Pre-Certification Summary

Health Plan ID:	2162845
Health Plan Name:	Louisiana Healthcare Connections - LA
Health Plan Contact:	***
Contact Email:	***
Report Period Start:	1/1/2014
Report Period End:	3/31/2014

BAYOU HEALTH Reporting

Document ID:	PQ188
Document Name:	PRIOR AUTHORIZATION & PRE-CERT SUMMARY REPORT
Reporting Frequency:	Quarterly
Report Due Date:	30th day of the month following end of reporting period
File Type:	Excel
Subject Matter:	Quality (Q)

Pre-Authorization Summary						Standard Authorizations					Expedited Authorizations	
Plan ID	Type of Service	Total Requested	Total Approved	Total Denied	Total Pending	Total Requested	% determined within 2 Business days	% determined within 14 Calendar	% determined within 28 Calendar days	DME- %determined within 25 Calendar days	Total Requested	% complete within 72 hours
2162845	Auditory Services	13	13	0	0	13	92.31%	100.00%	100.00%		0	0.00%
2162845	Biopharmacy	157	9	18	130	157	66.24%	97.45%	100.00%		0	0.00%
2162845	DME	394	312	49	33	382	81.41%	98.95%	99.21%	99.21%	12	100.00%
2162845	Genetic Testing & Counseling	15	9	5	1	15	80.00%	100.00%	100.00%		0	0.00%
2162845	Home Health	800	755	36	9	796	89.20%	99.75%	100.00%		4	100.00%
2162845	Hyperbaric Oxygen Therapy	2	2	0	0	2	100.00%	100.00%	100.00%		0	0.00%
2162845	Imaging	16	16	0	0	16	93.75%	100.00%	100.00%		0	0.00%
2162845	Inpatient Services (S&P)	18	15	1	2	18	83.33%	100.00%	100.00%		0	0.00%
2162845	Neuropsych Testing	1	1	0	0	1	0.00%	100.00%	100.00%		0	0.00%
2162845	Nutritional Supplements and/or Services	217	174	37	6	213	78.40%	99.53%	100.00%		4	100.00%
2162845	Observation	241	187	50	4	241	78.42%	99.59%	100.00%		0	0.00%
2162845	OB Ultrasound	213	186	25	2	212	88.68%	99.53%	100.00%		1	100.00%
2162845	Office Visit	1132	1129	1	2	1131	99.73%	99.82%	99.91%		1	100.00%
2162845	Orthotics	37	33	2	2	37	75.68%	100.00%	100.00%		0	0.00%
2162845	Outpatient Services	569	459	38	72	560	85.00%	99.64%	100.00%		9	100.00%
2162845	Outpatient Surgery	35	30	4	1	35	82.86%	100.00%	100.00%		0	0.00%
2162845	Pain Management	26	19	7	0	26	69.23%	100.00%	100.00%		0	0.00%
2162845	Prosthetics	17	14	2	1	17	64.71%	100.00%	100.00%		0	0.00%
2162845	Sleep Study	242	220	21	1	242	92.98%	100.00%	100.00%		0	0.00%
2162845	Therapy	1152	1103	49	0	1152	94.53%	99.74%	99.74%		0	0.00%
2162845	Transport	182	179	2	1	182	100.00%	100.00%	100.00%		0	0.00%
Total		5479	4865	347	267	5448	90.14%	99.63%	99.87%		31	100.00%

Standard Authorizations	LI Type = "Standard"
Expedited Authorizations	LI Type = "Urgent"

This report was based on L.A Healthcare Connections' understanding of the current report specifications provided by DHH. The report programming is still under review, thus any changes may result in resubmission of the report. This report should not be used for comparative purposes until all reporting format and specifications have been finalized.

Pre-Certification

Health Plan ID:	2162845
Health Plan Name:	Louisiana Healthcare Connections - LA
Health Plan Contact:	***
Contact Email:	***
Report Period Start Date:	1/1/2014
Report Period End Date:	3/31/2014

BAYOU HEALTH R

Document ID:	PQ188
Document Name:	PRIOR AUTHORIZATION & PRE-CERT SUMMA
Reporting Frequency:	Quarterly
Report Due Date:	30th day of the month following end of reporting period
File Type:	Excel
Subject Matter:	Quality (Q)

Pre-Certification Summary						Standard Authorizations			Concurrent Review			Post Service Authorizations		
Plan ID	Level of Care (acute)	Total Days Requested	Totals Days Approved	Total Days Denied	Total Days Pending	Total # Requested	% determined within 2 Business days	% determined within Calendar 14 days	% determined within 28 Calendar days	Total Requested	% complete within 1 Business day	% complete within 2 Business days	Total Requested	% complete within 30 days
2162845	Acute	24,098	22101	1764	233	480	96.04%	100.00%	100.00%	7257	96.98%	99.46%	94	98.94%
2162845	LTAC	597	541	56	0	9	100.00%	100.00%	100.00%	55	100.00%	100.00%	0	0.00%
2162845	Rehab	683	681	2	0	27	100.00%	100.00%	100.00%	61	96.72%	98.36%	1	100.00%
Total		25,378	23323	1822	233	516	96.32%	100.00%	100.00%	7373	97.00%	99.46%	95	98.95%

Standard Authorizations	LEVEL_OF_URGENCY="Standard"
Concurrent Review	LEVEL_OF_URGENCY="Concurrent"
Post Service Authorization	LEVEL_OF_URGENCY="Retro"

This report was based on LA Healthcare Connections' understanding of the current report specifications provided by DHH. The report programming is still under review, thus any changes may result in resubmission of the report. This report should not be used for comparative purposes until all reporting format and specifications have been finalized.