# BAYOU HEALTH Reporting

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| Document ID: | P188 |
| Document Name: | PA and Pre-Cert Summary |
| Health Plan ID: | 2162519 |
| Health Plan Name: | Amerigroup Louisiana, Inc. |
| Health Plan Contact: | *** |
| Deliverable Type: | Report |
| Reporting Frequency | Quarterly (due 04/30, 07/30, 10/30, 01/30 after end of each calendar quarter) and Annually (due 01/30 after end of calendar year) |
| Report Period Start Date: | 20120701 |
| Report Period End Date: | 20120930 |
| Report Due Date: | 20121030 |
| File Type | Excel |
| Subject Matter | Quality (Q) |

# Pre-Authorization Summary

| | | Total Approved | Total Denied | Total Requested |
|---|---|---|---|---|
| 2162519 | BEHAVIORAL HEALTH | 2 | | 2 |
| | HOME HEALTH | 5 | 2 | 7 |
| | NOTIFICATION | 454 | 1 | 455 |
| | ORTHOTICS/PROSTHETICS | 407 | 106 | 513 |
| | OTHER | 3,737 | 370 | 4,107 |
| | RADIOLOGY | 2,285 | 289 | 2,574 |
| | THERAPY | 1,627 | 79 | 1,706 |
| **Total Requested** | | **8,517** | **847** | **9,364** |

# Pre-Authorization Denial Detail

| PLAN ID | TYPE OF SERVICE | DENIAL REASON CODE | DENIAL REASON | Total Denied (for TOS & Denial Reason) |
|---|---|---|---|---|
| 2162519 | ORTHOTICS/PROSTHETICS | LD01 | Not medically necessary | 51 |
| | | LD03 | Failure to preauth | 9 |
| | | LD04 | Lack of information | 10 |
| | | LD11 | Service available in network | 36 |
| | OTHER | LD01 | Not medically necessary | 58 |
| | | LD03 | Failure to preauth | 20 |
| | | LD04 | Lack of information | 5 |
| | | LD07 | Ineligible on DOS | 2 |
| | | LD08 | Non-covered service / benefit | 26 |
| | | LD11 | Service available in network | 237 |
| | | RNM | RX Only -Clin criteria not met | 13 |
| | | RNC | RX Only - Noncovered benefit | 3 |
| | | LD10 | Delay in care / service | 1 |
| | | RMI | RX Only - Mbr ineligibile | 1 |
| | | RNEI | RX Only - Insuff clinical info | 2 |
| | | RNF | RX Only - Non-formulary drug | 1 |
| | | ROT | RX Only - Other - see comments | 1 |
| | RADIOLOGY | LD01 | Not medically necessary | 258 |
| | | LD03 | Failure to preauth | 1 |
| | | LD04 | Lack of information | 30 |
| | THERAPY | LD01 | Not medically necessary | 31 |
| | | LD03 | Failure to preauth | 29 |
| | | LD04 | Lack of information | 9 |
| | | LD11 | Service available in network | 8 |
| | | LD10 | Delay in care / service | 1 |
| | | LD09 | Benefit exhausted | 1 |
| | HOME HEALTH | LD01 | Not medically necessary | 1 |
| | | LD03 | Failure to preauth | 1 |
| | NOTIFICATION | LD11 | Service available in network | 1 |
| **Grand Total** | | | | **847** |

# Pre-Certification Summary

| PLAN ID | Level of Care (acute or sub acute) | Values<br>Total REQUESTED DAYS | Total Days Approved | Total Days Denied |
|---|---|---|---|---|
| 2162519 | IP 01 - ICU - Cardiac | 103 | 102 | 1 |
| | IP 02 - ICU - Medical | 419 | 405 | 14 |
| | IP 03 - ICU - Surgical | 126 | 119 | 7 |
| | IP 05 - ICU - Trauma | 19 | 19 | - |
| | IP 06 - ICU - Peds M/S | 378 | 367 | 11 |
| | IP 10 - Telemetry | 1,014 | 905 | 109 |
| | IP 11 - Stepdown | 13 | 12 | 1 |
| | IP 20 - Adult M/S (18 yrs+) | 5,388 | 4,719 | 669 |
| | IP 21 - Peds M/S (0-17 yrs) | 2,298 | 2,147 | 151 |
| | IP 24 - OB Nondelivery | 558 | 526 | 32 |
| | IP 25 - Vag delivery | 2,740 | 2,739 | 1 |
| | IP 26 - C/S delivery | 2,130 | 2,130 | - |
| | IP 27 - Rehab (medical) | 389 | 374 | 15 |
| | IP 30 - ( Newborn (BB/SocHold) | 116 | 110 | 6 |
| | IP 31 - Well Newborn Nsy | 3 | 3 | - |
| | IP 32 - Nursery L2 (NICU1) | 374 | 366 | 8 |
| | IP 33 - Nursery L3 (NICU2) | 1,121 | 1,112 | 9 |
| | IP 34 - Nsy L4 (NICU3 no ECMO) | 480 | 480 | - |
| | IP 40 - SNF (general) | 37 | 37 | - |
| | IP 41 - Subacute L1 | 376 | 340 | 36 |
| | IP 42 - Subacute L2 | 143 | 143 | - |
| | Not Assigned | 5 | 1 | 4 |
| | IP S3 - Sub Ab/Detox - Adult 18+ | 10 | 10 | - |
| | TP - Transplants | 5 | 5 | - |
| | IP 35 - Nsy L4 (NICU4 w/ ECMO) | 42 | 42 | - |
| | IP-R2 Rehab | 10 | 10 | - |
| **Grand Total** | | **18,297** | **17,223** | **1,074** |

# Pre-Certification Denial Detail

| PLAN ID | Level of Care (acute or sub acute) | DENIED REASON CODE | DENIAL REASON | Total Days Denied |
|---|---|---|---|---|
| 2162519 | IP 02 - ICU - Medical | DD01 | Not medically necessary | 5 |
| | | DD02 | Late notification of admit | 2 |
| | | DD03 | Lack of information | 6 |
| | | DD12 | Observation | 1 |
| | IP 10 - Telemetry | DD01 | Not medically necessary | 94 |
| | | DD03 | Lack of information | 8 |
| | | DD05 | Delay in care / services | 6 |
| | | DD12 | Observation | 1 |
| | IP 20 - Adult M/S (18 yrs+) | DD01 | Not medically necessary | 421 |
| | | DD02 | Late notification of admit | 53 |
| | | DD03 | Lack of information | 134 |
| | | DD05 | Delay in care / services | 33 |
| | | DD07 | Non-covered service / benefit | 1 |
| | | DD12 | Observation | 25 |
| | | DD04 | Inappropriate level of care | 2 |
| | IP 21 - Peds M/S (0-17 yrs) | DD01 | Not medically necessary | 109 |
| | | DD02 | Late notification of admit | 7 |
| | | DD03 | Lack of information | 22 |
| | | DD05 | Delay in care / services | 2 |
| | | DD12 | Observation | 7 |
| | | DD04 | Inappropriate level of care | 4 |
| | IP 24 - OB Nondelivery | DD01 | Not medically necessary | 20 |
| | | DD03 | Lack of information | 4 |
| | | DD12 | Observation | 7 |
| | | DD04 | Inappropriate level of care | 1 |
| | IP 25 - Vag delivery | DD01 | Not medically necessary | 1 |
| | IP 32 - Nursery L2 (NICU1) | DD01 | Not medically necessary | 2 |
| | | DD03 | Lack of information | 6 |
| | Not Assigned | DD12 | Observation | 4 |
| | IP 01 - ICU - Cardiac | DD01 | Not medically necessary | 1 |

| PLAN ID | Level of Care (acute or sub acute) | DENIED REASON CODE | DENIAL REASON | Total Days Denied |
|---|---|---|---|---|
| 2162519 | IP 03 - ICU - Surgical | DD01 | Not medically necessary | 5 |
| | | DD03 | Lack of information | 2 |
| | IP 06 - ICU - Peds M/S | DD01 | Not medically necessary | 8 |
| | | DD03 | Lack of information | 1 |
| | | DD12 | Observation | 1 |
| | | DD04 | Inappropriate level of care | 1 |
| | IP 11 - Stepdown | DD01 | Not medically necessary | 1 |
| | IP 27 - Rehab (medical) | DD01 | Not medically necessary | 14 |
| | | DD04 | Inappropriate level of care | 1 |
| | IP 30 - ( Newborn (BB/SocHold) | DD01 | Not medically necessary | 1 |
| | | DD02 | Late notification of admit | 5 |
| | IP 33 - Nursery L3 (NICU2) | DD01 | Not medically necessary | 2 |
| | | DD02 | Late notification of admit | 7 |
| | IP 41 - Subacute L1 | DD01 | Not medically necessary | 36 |
| **Grand Total** | | | | **1074** |