

**ATTENTION PHARMACY PROVIDERS
RE-SUBMISSION OF CLAIMS VOIDED AS A RESULT OF
BAYOU HEALTH RETRO-ACTIVE ENROLLMENTS AND DIS-ENROLLMENTS**

DHH has learned that Pharmacy providers that had claims voided through the Bayou Health Retro-Active Enrollment/Dis-Enrollment process attempted to resubmit these claims through the Molina Pharmacy Point of Sale (POS) System. Many of these resubmissions of Shared Plan and Legacy claims denied either because of timely filing or for other clinical edits related to circumstances involving the age of the claims and/or authorization of the claim.

With this knowledge, DHH is extending the timeframe for pharmacies to resubmit only those claims that were voided on August 11, 2014 with the denial reason code 999 (www.lamedicaid.com/provweb1/recent_policy/999AdminCorrection.pdf). Pharmacy providers will have an additional 6 months, until August 11, 2015, to resubmit any claims voided in August 2014.

Claims voided in December 2014 must be resubmitted correctly within 6 months of those voids (i.e. by June 30, 2015).

Shared Plan and Legacy claims must be resubmitted using the NCPDP Universal Claim Form* and must be accompanied by documentation verifying the voided claim. This documentation consists of an RA page from the Molina RA showing the voided claim for legacy and shared health plans or an EOB from a pre-paid health plan showing the voided claim.

* NCPDP forms are not supplied by Molina. They can be purchased from an office supply store or online through NCPDP. Claim forms must be completed legibly and completely for accurate processing.