

**Effective date April 01, 2012**

	Total	Mail/Fax	IVR	Phone	Web
<b>Total</b>	<b>2,985</b>	<b>66</b>	<b>720</b>	<b>1,759</b>	<b>440</b>
Amerigroup Louisiana, Inc.	316	2	71	197	46
Community Health Solutions	487	9	112	314	52
Fee For Service	22	0	0	22	0
LaCare	541	29	180	259	73
Louisiana Healthcare Connections	458	5	95	293	65
UnitedHealthcare Community Plan	1,161	21	262	674	204

**Effective date June 01, 2012**

	Total	IVR	Phone
<b>Total</b>	<b>90</b>	<b>47</b>	<b>43</b>
Amerigroup Louisiana, Inc.	2	0	2
Community Health Solutions	64	41	23
LaCare	4	2	2
Louisiana Healthcare Connections	6	4	2
UnitedHealthcare Community Plan	14	0	14