



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: December 2013
Effective: January 2014

SUMMARY

GSA/Transfer	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Grace Period	28	16	45	16	106	211
Outside 90 Day Grace Period	1	1	0	1	7	10
GSA B						
90 Day Grace Period	10	28	51	18	92	199
Outside 90 Day Grace Period	3	8	11	3	29	54
GSA C						
90 Day Grace Period	16	11	59	5	51	142
Outside 90 Day Grace Period	9	1	20	2	23	55
Total Transfers	67	65	186	45	308	671

Transfer	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	54	55	155	39	249	552
Outside 90 Day Grace Period	13	10	31	6	59	119
Total Transfers	67	65	186	45	308	671

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

SUMMARY

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
1.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	54	55	155	39	249	552
2.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	13	10	31	6	59	119
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	13	10	31	6	59	119

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DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Enrollment Grace Period	28	16	45	16	106	211
Member requests to be assigned to the same Plan as family members	1	1	0	1	7	10
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA A	29	17	45	17	113	221

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DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA B						
90 Day Enrollment Grace Period	10	28	51	18	92	199
Member requests to be assigned to the same Plan as family members	3	8	11	3	29	54
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA B	13	36	62	21	121	253

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
GSA C						
90 Day Enrollment Grace Period	16	11	59	5	51	142
Member requests to be assigned to the same Plan as family members	9	1	20	2	23	55
The member needs related services to be performed at the same time	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
90 Day Enrollment Grace Period	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA C	25	12	79	7	74	197

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