



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: June 01, 2013 to June 27, 2013
Effective Date: July 01, 2013

SUMMARY

GSA/Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Grace Period	46	72	19	22	139	298
Outside 90 Day Grace Period	23	44	10	20	75	172
GSA B						
90 Day Grace Period	21	84	37	25	226	393
Outside 90 Day Grace Period	23	52	26	25	156	282
GSA C						
90 Day Grace Period	19	143	59	29	138	388
Outside 90 Day Grace Period	15	67	11	10	50	153
Total Transfers	147	462	162	131	784	1,686

Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
90 Day Grace Period	86	299	115	76	503	1,079
Outside 90 Day Grace Period	61	163	47	55	281	607
Total Transfers	147	462	162	131	784	1,686

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
1.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	86	299	115	76	503	1,079
2.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	61	163	47	55	281	607
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	61	163	47	55	281	607

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Enrollment Grace Period	46	72	22	19	139	298
Member requests to be assigned to the same Plan as family members	23	44	20	10	75	172
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA A	69	116	42	29	214	470

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA B						
90 Day Enrollment Grace Period	21	84	25	37	226	393
Member requests to be assigned to the same Plan as family members	23	52	25	26	156	282
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA B	44	136	50	63	382	675

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA C						
90 Day Enrollment Grace Period	19	143	29	59	138	388
Member requests to be assigned to the same Plan as family members	15	67	10	11	50	153
The member needs related services to be performed at the same time	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA C	34	210	39	70	188	541

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

SPECIAL CIRCUMSTANCES

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
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NO ACTIVITY FOR THE REPORTING MONTH

Description: This report shows a summary of plan changes requests by reason created during the reporting month.