



State of Louisiana
Department of Health and Hospitals
Bureau of Health Services Financing
BAYOU HEALTH

VIA ELECTRONIC MAIL ONLY

April 23, 2014

Ms. April Golenor, Plan President
UnitedHealthcare Community Plan
3838 N. Causeway Blvd., Suite 3225
Metairie, LA 70002

Dear Ms. Golenor:

RE: Open Corrective Action Plan

DHH has determined that UnitedHealthcare Community Plan (UHC) is now compliant with all terms of the outstanding Corrective Action Plan (CAP).

UHC was notified by letter dated June 12, 2013, that Deficiencies #1 and #3 had been remedied. DHH has now determined that Deficiency #2, Improper Denial of Claims Involving TPL, has also been remedied. As of June 4, 2013, all claims involving TPL that had been denied improperly had been reprocessed successfully.

DHH considers the associated Corrective Action Plan closed, as all deficiencies have been corrected.

Should you have any questions, please contact Hexter Bennett at (225) 342-7873 or hexter.bennett@la.gov.

Sincerely,

Mary Johnson
Bayou Health Director

MJ/SJG

c: Hexter Bennett
Ruth Kennedy
Destiny Rohmfeld

Larry Smith
Jen Steele
Darlene White