



State of Louisiana
Department of Health and Hospitals
BAYOU HEALTH

March 1, 2013

Mr. Jamie Schlottman
Chief Executive Officer
Louisiana Healthcare Connections
8585 Archives Avenue, Ste. 310
Baton Rouge, LA 70809

RE: Delinquent Submissions to Myers and Stauffer

Dear Mr. Schlottman:

I am writing to inform you that Louisiana Healthcare Connections (LHC) is seriously delinquent in submitting information to Myers and Stauffer. The Department recently received a status report from Myers and Stauffer noting that LHC has yet to submit information due on August 13, 2012.

Beverly Kelly of Myers and Stauffer initially requested the information in an email to Steve Kerr dated July 30, 2012 and titled "Initial Bayou Health Documentation Request." The information requested was to be submitted via the FTP site and included a total of 23 documents. Beverly emailed Steve again on August 29, 2012 requesting that LHC provide an estimated date of when the information would be submitted.

To date, 9 of the 23 requested items remain outstanding. They are as follows:

- Description of corporate ownership, subsidiaries, and related parties
- Annual Budget
- Health Plan's Fiscal Year End
- Detail accounting processes and procedures related to methodology for allocating cost (Cost Allocation Plan)
- Financial Management and/or Finance Department Policies and Procedures (How reports and MLR are generated, data used, quality control procedures, etc.)
- Utilization Management and Quality Manuals
- List of Adjudication Edits
- Subcontractor Oversight Policies and Procedures
- Executive compensation and employee bonus programs

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Please submit the outstanding items to Myers and Stauffer no later than Friday, March 8, 2013.

Failure to submit the information to Myers & Stauffer by the timeframe specified above may result in LHC's liability to DHH for monetary penalties in an amount per calendar day per deliverable in accordance with Section 20.3.1 Other Reporting and/or Deliverable Requirement for each day that a deliverable is late, incorrect or deficient.

Should you have any questions, please contact Jen Steele at (337) 233-9627.

Sincerely,



Madeline W. McAndrew
Bayou Health Director

Cc: Ruth Kennedy
Steve Annison
Angela Marshall