



State of Louisiana
Department of Health and Hospitals
BAYOU HEALTH

January 17, 2013

Mrs. Kathy Stone
Executive Director
LaCare
PO Box 83580
Baton Rouge, LA 70884

RE: Corrective Action Plan CDJ Monthly Reported Totals

Dear Mrs. Stone,

Pursuant to Section 17.5.4.12 Encounter Data subsection of your contract with the Department of Health and Hospitals (DHH), for encounter data submissions, the CCN shall submit ninety-five (95%) of its encounter data at least monthly due no later than the twenty-fifth (25th) calendar day of the month following the month in which they were processed and approved/paid, including encounters reflecting a zero dollar amount (\$0.00) and encounters in which the CCN has a capitation arrangement with a provider. The CCN CEO or CFO shall attest to the truthfulness, accuracy, and completeness of all encounter data submitted.

Moving forward, LaCare will be expected to submit ninety-three (93%) of its encounter data by at least March 1, 2013. Furthermore, it is our expectation that LaCare will be able to meet its contractual obligations and submit ninety-five (95%) of its encounter data by April 1, 2013.

Pursuant to Section 20.2.3 Monetary Penalties – Table of Monetary Penalties – Encounter Data subsection of your contract, DHH intends to impose monetary sanctions effective Tuesday, April 2, 2013, if LaCare does not comply with the requirements as outlined in the contract for each calendar day LaCare remains out of compliance.

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If you have any questions, please contact your Health Plan Manager or myself at 225-342-1272.

Sincerely

A handwritten signature in blue ink that reads "Madeline W. McAndrew". The signature is written in a cursive style with a long horizontal line at the end.

Madeline W. McAndrew
Bayou Health Director

C: Ruth Kennedy
Steve Annison
Michelle Renee