



State of Louisiana
Department of Health and Hospitals
Bureau of Health Services Financing
BAYOU HEALTH

Via E-mail

July 31, 2013

Mr. George Bucher
Chief Executive Officer
Amerigroup Corporation
4425 Corporation Lane
Virginia Beach, VA 23462

Re: Turn-around-Time Performance Improvement Plan

Dear Mr. Bucher:

Thank you for your staff's work with the department over the past 12 months to ensure that concurrent review service authorizations are submitted in a timely manner. The terms of the performance turnaround improvement plan that was submitted on August 9, 2012, relative to this issue have been satisfied and the matter will be closed by the department immediately.

Should you have any questions, please contact Destiny Rohmfeld at destiny.rohmfeld@la.gov or Stacy Guidry at stacy.guidry@la.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "Mary T. C. Johnson".

Mary T. C. Johnson
Bayou Health Director

MJ/sg

Attachment

cc Kim Chope
Libby Gonzales
Ruth Kennedy
Sonya Nelson

Annette Passman
Destiny Rohmfeld
Jen Steele